



Timika Shafeek-Horton
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January 6, 2014

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire
Chief Clerk/Administrator
The Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

RE: South Carolina Disconnection Report of Service Terminations
Docket No. 2006-193-EG

Dear Mrs. Boyd:

In accordance with the request of the Public Service Commission of South Carolina ("PSCSC"), as communicated in the letter from F. David Butler dated January 12, 2005, Duke Energy Carolinas, LLC hereby provides copies of its South Carolina Disconnection Report of Service Terminations for the period October 2013 through December 2013.

Consistent with previous quarterly reports provided to the Commission, Duke Energy Carolinas provides the following data and information:

- Number of accounts by class (residential and nonresidential) whose service was disconnected either voluntarily or involuntarily, including the reason therefore, during the period October 2013 through December 2013.
- Number of residential and nonresidential accounts disconnected daily for those categories that are known to be involuntary disconnections, (*i.e.* nonpayment of bill or deferred payment agreement and fraud or tampering).
- Duration of service interruption. Duke Energy Carolinas is able to capture data on the duration of the interruption for nonpayment provided the customer reconnected service within seven days. This data shows that most customers who remain at the same service location reconnect within forty-eight hours.
- A Summary of Delinquency Process was previously provided in Duke Energy Carolinas' (fka Duke Power, LLC) report for the quarter ending December 31, 2004.

Jocelyn G. Boyd
January 6, 2014
Page 2

If you have any questions, please let me know.

Sincerely,



Timika Shafeek-Horton
Deputy General Counsel

TSH/bml

Attachment

cc: Shannon Hudson
Courtney Edwards

Duke Energy Carolinas, LLC
South Carolina Disconnection Report
October - December 2013

| INVOLUNTARY TERMINATIONS OF SERVICE | Number | Note |
|--|---------------|-------------|
| Nonpayment | 17885 | (1) |
| Unauthorized reconnection, tampering, fraud | 1124 | (2) |
| TOTAL INVOLUNTARY TERMINATIONS OF SERVICE | 19009 | |
| OTHER TERMINATIONS OF SERVICE | 40793 | (3) |
| TOTAL TERMINATIONS OF SERVICE | 59802 | |

The information provided in this report reflects the number of "accounts" disconnected, not the number of customers disconnected. A customer's service may be disconnected more than one time during the period for which the data is reported.

NOTES:

- (1) Customers accounts disconnected for nonpayment remain active for 7 calendar days before a disconnect or removal final order is worked.
- (2) Accounts subjected to disconnection for tampering and/or fraudulent use of electricity.
- (3) Includes accounts terminated at the customers request, including read in/read out requests, transfers, and actual disconnections of service. category could also include a small number of customers whose service had previously been disconnected for nonpayment, where service was not restored within 7 days and the account was final billed (see report on duration of interruption). Therefore, this number of accounts disconnected may be reported both in the nonpayment category and this category, i.e. counted twice, even though there was only one service disconnection.

Rpt 3731032

Duke Energy Corporation
SC- Non Pay Disconnects

Report Date: 1/2/2014

Pgm SCNPDESsummary.rep

| Description | Service Type | Complete Date | Count |
|------------------------|------------------------|---------------|-----------|
| DPA NON PAY DISCONNECT | NON RESIDENTIAL | 10/2/2013 | 1 |
| DPA NON PAY DISCONNECT | NON RESIDENTIAL | 10/15/2013 | 2 |
| DPA NON PAY DISCONNECT | NON RESIDENTIAL | 10/22/2013 | 1 |
| DPA NON PAY DISCONNECT | NON RESIDENTIAL | 10/29/2013 | 1 |
| DPA NON PAY DISCONNECT | NON RESIDENTIAL | 11/7/2013 | 3 |
| DPA NON PAY DISCONNECT | NON RESIDENTIAL | 11/8/2013 | 2 |
| DPA NON PAY DISCONNECT | NON RESIDENTIAL | 11/12/2013 | 3 |
| DPA NON PAY DISCONNECT | NON RESIDENTIAL | 11/15/2013 | 1 |
| DPA NON PAY DISCONNECT | NON RESIDENTIAL | 11/20/2013 | 1 |
| DPA NON PAY DISCONNECT | NON RESIDENTIAL | 12/3/2013 | 1 |
| DPA NON PAY DISCONNECT | NON RESIDENTIAL | 12/11/2013 | 1 |
| DPA NON PAY DISCONNECT | NON RESIDENTIAL | 12/31/2013 | 1 |
| | NON RESIDENTIAL | Total: | 18 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/1/2013 | 148 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/2/2013 | 67 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/3/2013 | 32 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/4/2013 | 30 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/7/2013 | 62 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/8/2013 | 116 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/9/2013 | 41 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/11/2013 | 27 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/14/2013 | 61 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/15/2013 | 85 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/16/2013 | 61 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/17/2013 | 19 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/18/2013 | 20 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/21/2013 | 55 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/22/2013 | 145 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/23/2013 | 82 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/24/2013 | 44 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/25/2013 | 42 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/28/2013 | 71 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/29/2013 | 130 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/30/2013 | 78 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 10/31/2013 | 34 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/1/2013 | 16 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/4/2013 | 45 |

| | | | |
|------------------------|-----------------|------------|------|
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/5/2013 | 135 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/6/2013 | 39 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/7/2013 | 17 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/8/2013 | 18 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/12/2013 | 160 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/13/2013 | 68 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/14/2013 | 22 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/15/2013 | 32 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/18/2013 | 57 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/19/2013 | 86 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/20/2013 | 51 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/21/2013 | 27 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/22/2013 | 38 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/25/2013 | 73 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/26/2013 | 128 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 11/27/2013 | 57 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/2/2013 | 34 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/3/2013 | 167 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/4/2013 | 54 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/5/2013 | 29 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/6/2013 | 25 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/9/2013 | 78 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/10/2013 | 86 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/11/2013 | 28 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/12/2013 | 24 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/13/2013 | 18 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/16/2013 | 52 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/17/2013 | 96 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/18/2013 | 41 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/19/2013 | 21 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/20/2013 | 27 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/23/2013 | 68 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/27/2013 | 99 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/30/2013 | 46 |
| DPA NON PAY DISCONNECT | RESIDENTIAL | 12/31/2013 | 99 |
| | RESIDENTIAL | Total: | 3609 |
| DPA NON PAY DISCONNECT | | Total: | 3627 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/1/2013 | 16 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/2/2013 | 15 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/3/2013 | 17 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/4/2013 | 4 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/7/2013 | 14 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/8/2013 | 5 |

| | | | |
|--------------------|-----------------|------------|----|
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/9/2013 | 5 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/11/2013 | 15 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/14/2013 | 15 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/15/2013 | 14 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/16/2013 | 18 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/17/2013 | 20 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/18/2013 | 5 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/21/2013 | 7 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/22/2013 | 9 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/23/2013 | 14 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/24/2013 | 13 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/25/2013 | 10 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/28/2013 | 17 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/29/2013 | 13 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/30/2013 | 15 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 10/31/2013 | 21 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/1/2013 | 11 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/4/2013 | 21 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/5/2013 | 6 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/6/2013 | 14 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/7/2013 | 17 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/8/2013 | 14 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/12/2013 | 21 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/13/2013 | 7 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/14/2013 | 9 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/15/2013 | 18 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/18/2013 | 18 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/19/2013 | 7 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/20/2013 | 18 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/21/2013 | 6 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/22/2013 | 10 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/25/2013 | 13 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/26/2013 | 13 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 11/27/2013 | 5 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/2/2013 | 16 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/3/2013 | 4 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/4/2013 | 8 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/5/2013 | 5 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/6/2013 | 6 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/9/2013 | 17 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/10/2013 | 13 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/11/2013 | 13 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/12/2013 | 10 |

| | | | |
|--------------------|------------------------|---------------|------------|
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/13/2013 | 11 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/16/2013 | 16 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/17/2013 | 27 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/18/2013 | 15 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/19/2013 | 10 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/20/2013 | 15 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/23/2013 | 16 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/27/2013 | 18 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/30/2013 | 14 |
| NON PAY DISCONNECT | NON RESIDENTIAL | 12/31/2013 | 8 |
| | NON RESIDENTIAL | Total: | 750 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/1/2013 | 127 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/2/2013 | 140 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/3/2013 | 123 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/4/2013 | 172 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/7/2013 | 268 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/8/2013 | 185 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/9/2013 | 304 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/11/2013 | 243 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/14/2013 | 153 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/15/2013 | 169 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/16/2013 | 334 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/17/2013 | 188 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/18/2013 | 194 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/21/2013 | 224 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/22/2013 | 195 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/23/2013 | 319 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/24/2013 | 184 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/25/2013 | 132 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/28/2013 | 180 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/29/2013 | 139 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/30/2013 | 276 |
| NON PAY DISCONNECT | RESIDENTIAL | 10/31/2013 | 99 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/1/2013 | 70 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/4/2013 | 146 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/5/2013 | 109 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/6/2013 | 264 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/7/2013 | 190 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/8/2013 | 151 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/12/2013 | 189 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/13/2013 | 237 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/14/2013 | 312 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/15/2013 | 180 |

| | | | |
|--------------------|-------------|---------------|-------|
| NON PAY DISCONNECT | RESIDENTIAL | 11/18/2013 | 276 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/19/2013 | 222 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/20/2013 | 209 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/21/2013 | 275 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/22/2013 | 190 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/25/2013 | 235 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/26/2013 | 246 |
| NON PAY DISCONNECT | RESIDENTIAL | 11/27/2013 | 283 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/2/2013 | 100 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/3/2013 | 90 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/4/2013 | 98 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/5/2013 | 165 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/6/2013 | 121 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/9/2013 | 112 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/10/2013 | 195 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/11/2013 | 143 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/12/2013 | 157 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/13/2013 | 198 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/16/2013 | 200 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/17/2013 | 142 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/18/2013 | 173 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/19/2013 | 176 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/20/2013 | 126 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/23/2013 | 238 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/27/2013 | 206 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/30/2013 | 200 |
| NON PAY DISCONNECT | RESIDENTIAL | 12/31/2013 | 102 |
| | RESIDENTIAL | Total: | 11074 |
| NON PAY DISCONNECT | | Total: | 11824 |
| | | Report Total: | 15451 |

Rpt 3731031

**Duke Energy Corporation
SC- Non Pay Disconnect Final**

Report Date: 1/2/2014

Pgm SCNPDEInactiveSum.rep

| Service Type | Complete Date | Work Request Type Description | Count |
|-----------------|---------------|-------------------------------|-------|
| NON RESIDENTIAL | 10/1/2013 | DISCONNECT FINAL | 3 |
| NON RESIDENTIAL | 10/2/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | 10/3/2013 | DISCONNECT FINAL | 3 |
| NON RESIDENTIAL | 10/7/2013 | DISCONNECT FINAL | 8 |
| NON RESIDENTIAL | 10/8/2013 | DISCONNECT FINAL | 1 |
| NON RESIDENTIAL | 10/9/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | 10/11/2013 | DISCONNECT FINAL | 1 |
| NON RESIDENTIAL | 10/14/2013 | DISCONNECT FINAL | 4 |
| NON RESIDENTIAL | 10/15/2013 | DISCONNECT FINAL | 4 |
| NON RESIDENTIAL | 10/16/2013 | DISCONNECT FINAL | 4 |
| NON RESIDENTIAL | 10/17/2013 | DISCONNECT FINAL | 6 |
| NON RESIDENTIAL | 10/18/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | 10/22/2013 | DISCONNECT FINAL | 3 |
| NON RESIDENTIAL | 10/23/2013 | DISCONNECT FINAL | 4 |
| NON RESIDENTIAL | 10/24/2013 | DISCONNECT FINAL | 3 |
| NON RESIDENTIAL | 10/25/2013 | DISCONNECT FINAL | 1 |
| NON RESIDENTIAL | 10/28/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | 10/29/2013 | DISCONNECT FINAL | 1 |
| NON RESIDENTIAL | 10/30/2013 | DISCONNECT FINAL | 3 |
| NON RESIDENTIAL | 10/31/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | 11/1/2013 | DISCONNECT FINAL | 3 |
| NON RESIDENTIAL | 11/4/2013 | DISCONNECT FINAL | 4 |
| NON RESIDENTIAL | 11/5/2013 | DISCONNECT FINAL | 1 |
| NON RESIDENTIAL | 11/6/2013 | DISCONNECT FINAL | 3 |
| NON RESIDENTIAL | 11/7/2013 | DISCONNECT FINAL | 1 |
| NON RESIDENTIAL | 11/8/2013 | DISCONNECT FINAL | 4 |
| NON RESIDENTIAL | 11/12/2013 | DISCONNECT FINAL | 7 |
| NON RESIDENTIAL | 11/13/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | 11/14/2013 | DISCONNECT FINAL | 4 |
| NON RESIDENTIAL | 11/18/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | 11/20/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | 11/21/2013 | DISCONNECT FINAL | 2 |

| | | | |
|-----------------|------------|------------------|------------|
| NON RESIDENTIAL | 11/22/2013 | DISCONNECT FINAL | 1 |
| NON RESIDENTIAL | 11/25/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | 11/26/2013 | DISCONNECT FINAL | 3 |
| NON RESIDENTIAL | 11/27/2013 | DISCONNECT FINAL | 1 |
| NON RESIDENTIAL | 12/2/2013 | DISCONNECT FINAL | 3 |
| NON RESIDENTIAL | 12/3/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | 12/4/2013 | DISCONNECT FINAL | 1 |
| NON RESIDENTIAL | 12/6/2013 | DISCONNECT FINAL | 3 |
| NON RESIDENTIAL | 12/9/2013 | DISCONNECT FINAL | 3 |
| NON RESIDENTIAL | 12/10/2013 | DISCONNECT FINAL | 3 |
| NON RESIDENTIAL | 12/11/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | 12/12/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | 12/13/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | 12/16/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | 12/17/2013 | DISCONNECT FINAL | 4 |
| NON RESIDENTIAL | 12/18/2013 | DISCONNECT FINAL | 3 |
| NON RESIDENTIAL | 12/19/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | 12/20/2013 | DISCONNECT FINAL | 4 |
| NON RESIDENTIAL | 12/23/2013 | DISCONNECT FINAL | 2 |
| NON RESIDENTIAL | | Total: | 139 |

| Service Type | Complete Date | Work Request Type Description | Count |
|--------------|---------------|-------------------------------|-------|
| RESIDENTIAL | 10/1/2013 | DISCONNECT FINAL | 68 |
| RESIDENTIAL | 10/2/2013 | DISCONNECT FINAL | 44 |
| RESIDENTIAL | 10/3/2013 | DISCONNECT FINAL | 38 |
| RESIDENTIAL | 10/4/2013 | DISCONNECT FINAL | 42 |
| RESIDENTIAL | 10/7/2013 | DISCONNECT FINAL | 44 |
| RESIDENTIAL | 10/8/2013 | DISCONNECT FINAL | 57 |
| RESIDENTIAL | 10/9/2013 | DISCONNECT FINAL | 47 |
| RESIDENTIAL | 10/11/2013 | DISCONNECT FINAL | 37 |
| RESIDENTIAL | 10/14/2013 | DISCONNECT FINAL | 30 |
| RESIDENTIAL | 10/15/2013 | DISCONNECT FINAL | 35 |
| RESIDENTIAL | 10/16/2013 | DISCONNECT FINAL | 55 |
| RESIDENTIAL | 10/17/2013 | DISCONNECT FINAL | 50 |
| RESIDENTIAL | 10/18/2013 | DISCONNECT FINAL | 31 |
| RESIDENTIAL | 10/21/2013 | DISCONNECT FINAL | 44 |
| RESIDENTIAL | 10/22/2013 | DISCONNECT FINAL | 67 |
| RESIDENTIAL | 10/23/2013 | DISCONNECT FINAL | 81 |
| RESIDENTIAL | 10/24/2013 | DISCONNECT FINAL | 52 |
| RESIDENTIAL | 10/25/2013 | DISCONNECT FINAL | 19 |
| RESIDENTIAL | 10/28/2013 | DISCONNECT FINAL | 36 |
| RESIDENTIAL | 10/29/2013 | DISCONNECT FINAL | 48 |
| RESIDENTIAL | 10/30/2013 | DISCONNECT FINAL | 58 |
| RESIDENTIAL | 10/31/2013 | DISCONNECT FINAL | 26 |
| RESIDENTIAL | 11/1/2013 | DISCONNECT FINAL | 10 |
| RESIDENTIAL | 11/4/2013 | DISCONNECT FINAL | 37 |
| RESIDENTIAL | 11/5/2013 | DISCONNECT FINAL | 55 |
| RESIDENTIAL | 11/6/2013 | DISCONNECT FINAL | 62 |
| RESIDENTIAL | 11/7/2013 | DISCONNECT FINAL | 35 |
| RESIDENTIAL | 11/8/2013 | DISCONNECT FINAL | 24 |
| RESIDENTIAL | 11/12/2013 | DISCONNECT FINAL | 81 |
| RESIDENTIAL | 11/13/2013 | DISCONNECT FINAL | 31 |
| RESIDENTIAL | 11/14/2013 | DISCONNECT FINAL | 42 |
| RESIDENTIAL | 11/15/2013 | DISCONNECT FINAL | 38 |
| RESIDENTIAL | 11/18/2013 | DISCONNECT FINAL | 35 |
| RESIDENTIAL | 11/19/2013 | DISCONNECT FINAL | 40 |
| RESIDENTIAL | 11/20/2013 | DISCONNECT FINAL | 35 |
| RESIDENTIAL | 11/21/2013 | DISCONNECT FINAL | 45 |

| | | | |
|-------------|------------|------------------|------|
| RESIDENTIAL | 11/22/2013 | DISCONNECT FINAL | 27 |
| RESIDENTIAL | 11/25/2013 | DISCONNECT FINAL | 36 |
| RESIDENTIAL | 11/26/2013 | DISCONNECT FINAL | 56 |
| RESIDENTIAL | 11/27/2013 | DISCONNECT FINAL | 48 |
| RESIDENTIAL | 12/2/2013 | DISCONNECT FINAL | 22 |
| RESIDENTIAL | 12/3/2013 | DISCONNECT FINAL | 47 |
| RESIDENTIAL | 12/4/2013 | DISCONNECT FINAL | 28 |
| RESIDENTIAL | 12/5/2013 | DISCONNECT FINAL | 40 |
| RESIDENTIAL | 12/6/2013 | DISCONNECT FINAL | 32 |
| RESIDENTIAL | 12/9/2013 | DISCONNECT FINAL | 31 |
| RESIDENTIAL | 12/10/2013 | DISCONNECT FINAL | 39 |
| RESIDENTIAL | 12/11/2013 | DISCONNECT FINAL | 30 |
| RESIDENTIAL | 12/12/2013 | DISCONNECT FINAL | 29 |
| RESIDENTIAL | 12/13/2013 | DISCONNECT FINAL | 20 |
| RESIDENTIAL | 12/16/2013 | DISCONNECT FINAL | 32 |
| RESIDENTIAL | 12/17/2013 | DISCONNECT FINAL | 52 |
| RESIDENTIAL | 12/18/2013 | DISCONNECT FINAL | 27 |
| RESIDENTIAL | 12/19/2013 | DISCONNECT FINAL | 38 |
| RESIDENTIAL | 12/20/2013 | DISCONNECT FINAL | 30 |
| RESIDENTIAL | 12/23/2013 | DISCONNECT FINAL | 52 |
| RESIDENTIAL | | Total: | 2295 |
| | | Report Total: | 2434 |

Rpt 3731030

**Duke Energy Corporation
SC- Energy Protection Summary**

Report Date: 1/2/2014

Pgm SCEPSummary.rep

| Description | Service Type | Complete Date | Count |
|-------------------|-----------------|---------------|-------|
| ENERGY PROTECTION | NON RESIDENTIAL | 10/4/2013 | 1 |
| ENERGY PROTECTION | NON RESIDENTIAL | 10/7/2013 | 4 |
| ENERGY PROTECTION | NON RESIDENTIAL | 10/8/2013 | 2 |
| ENERGY PROTECTION | NON RESIDENTIAL | 10/9/2013 | 1 |
| ENERGY PROTECTION | NON RESIDENTIAL | 10/10/2013 | 3 |
| ENERGY PROTECTION | NON RESIDENTIAL | 10/11/2013 | 2 |
| ENERGY PROTECTION | NON RESIDENTIAL | 10/14/2013 | 2 |
| ENERGY PROTECTION | NON RESIDENTIAL | 10/16/2013 | 2 |
| ENERGY PROTECTION | NON RESIDENTIAL | 10/17/2013 | 4 |
| ENERGY PROTECTION | NON RESIDENTIAL | 10/23/2013 | 6 |
| ENERGY PROTECTION | NON RESIDENTIAL | 10/29/2013 | 3 |
| ENERGY PROTECTION | NON RESIDENTIAL | 10/31/2013 | 1 |
| ENERGY PROTECTION | NON RESIDENTIAL | 11/1/2013 | 1 |
| ENERGY PROTECTION | NON RESIDENTIAL | 11/4/2013 | 2 |
| ENERGY PROTECTION | NON RESIDENTIAL | 11/5/2013 | 1 |
| ENERGY PROTECTION | NON RESIDENTIAL | 11/8/2013 | 1 |
| ENERGY PROTECTION | NON RESIDENTIAL | 11/7/2013 | 2 |
| ENERGY PROTECTION | NON RESIDENTIAL | 11/14/2013 | 1 |
| ENERGY PROTECTION | NON RESIDENTIAL | 11/15/2013 | 1 |
| ENERGY PROTECTION | NON RESIDENTIAL | 11/18/2013 | 1 |
| ENERGY PROTECTION | NON RESIDENTIAL | 11/19/2013 | 1 |
| ENERGY PROTECTION | NON RESIDENTIAL | 11/20/2013 | 3 |
| ENERGY PROTECTION | NON RESIDENTIAL | 11/21/2013 | 1 |
| ENERGY PROTECTION | NON RESIDENTIAL | 11/22/2013 | 1 |
| ENERGY PROTECTION | NON RESIDENTIAL | 12/2/2013 | 2 |
| ENERGY PROTECTION | NON RESIDENTIAL | 12/3/2013 | 2 |
| ENERGY PROTECTION | NON RESIDENTIAL | 12/5/2013 | 1 |
| ENERGY PROTECTION | NON RESIDENTIAL | 12/6/2013 | 1 |
| ENERGY PROTECTION | NON RESIDENTIAL | 12/10/2013 | 1 |
| ENERGY PROTECTION | NON RESIDENTIAL | 12/12/2013 | 3 |
| ENERGY PROTECTION | NON RESIDENTIAL | 12/16/2013 | 5 |
| ENERGY PROTECTION | NON RESIDENTIAL | 12/17/2013 | 3 |

| | | | |
|-------------------|-----------------|------------|----|
| ENERGY PROTECTION | NON RESIDENTIAL | 12/18/2013 | 2 |
| ENERGY PROTECTION | NON RESIDENTIAL | 12/26/2013 | 1 |
| | NON RESIDENTIAL | Total: | 68 |

| Description | Service Type | Complete Date | Count |
|-------------------|--------------|---------------|-------|
| ENERGY PROTECTION | RESIDENTIAL | 10/1/2013 | 15 |
| ENERGY PROTECTION | RESIDENTIAL | 10/2/2013 | 21 |
| ENERGY PROTECTION | RESIDENTIAL | 10/3/2013 | 14 |
| ENERGY PROTECTION | RESIDENTIAL | 10/4/2013 | 25 |
| ENERGY PROTECTION | RESIDENTIAL | 10/7/2013 | 23 |
| ENERGY PROTECTION | RESIDENTIAL | 10/8/2013 | 52 |
| ENERGY PROTECTION | RESIDENTIAL | 10/9/2013 | 13 |
| ENERGY PROTECTION | RESIDENTIAL | 10/10/2013 | 15 |
| ENERGY PROTECTION | RESIDENTIAL | 10/11/2013 | 8 |
| ENERGY PROTECTION | RESIDENTIAL | 10/14/2013 | 20 |
| ENERGY PROTECTION | RESIDENTIAL | 10/15/2013 | 23 |
| ENERGY PROTECTION | RESIDENTIAL | 10/16/2013 | 25 |
| ENERGY PROTECTION | RESIDENTIAL | 10/17/2013 | 14 |
| ENERGY PROTECTION | RESIDENTIAL | 10/18/2013 | 5 |
| ENERGY PROTECTION | RESIDENTIAL | 10/21/2013 | 18 |
| ENERGY PROTECTION | RESIDENTIAL | 10/22/2013 | 19 |
| ENERGY PROTECTION | RESIDENTIAL | 10/23/2013 | 29 |
| ENERGY PROTECTION | RESIDENTIAL | 10/24/2013 | 25 |
| ENERGY PROTECTION | RESIDENTIAL | 10/25/2013 | 22 |
| ENERGY PROTECTION | RESIDENTIAL | 10/28/2013 | 14 |
| ENERGY PROTECTION | RESIDENTIAL | 10/29/2013 | 25 |
| ENERGY PROTECTION | RESIDENTIAL | 10/30/2013 | 20 |
| ENERGY PROTECTION | RESIDENTIAL | 10/31/2013 | 22 |
| ENERGY PROTECTION | RESIDENTIAL | 11/1/2013 | 10 |
| ENERGY PROTECTION | RESIDENTIAL | 11/4/2013 | 38 |
| ENERGY PROTECTION | RESIDENTIAL | 11/5/2013 | 17 |
| ENERGY PROTECTION | RESIDENTIAL | 11/6/2013 | 11 |
| ENERGY PROTECTION | RESIDENTIAL | 11/7/2013 | 13 |
| ENERGY PROTECTION | RESIDENTIAL | 11/8/2013 | 1 |
| ENERGY PROTECTION | RESIDENTIAL | 11/11/2013 | 11 |
| ENERGY PROTECTION | RESIDENTIAL | 11/12/2013 | 20 |
| ENERGY PROTECTION | RESIDENTIAL | 11/13/2013 | 15 |
| ENERGY PROTECTION | RESIDENTIAL | 11/14/2013 | 26 |
| ENERGY PROTECTION | RESIDENTIAL | 11/15/2013 | 18 |
| ENERGY PROTECTION | RESIDENTIAL | 11/18/2013 | 21 |
| ENERGY PROTECTION | RESIDENTIAL | 11/19/2013 | 12 |

| | | | |
|-------------------|--------------------|----------------------|-------------|
| ENERGY PROTECTION | RESIDENTIAL | 11/20/2013 | 6 |
| ENERGY PROTECTION | RESIDENTIAL | 11/21/2013 | 26 |
| ENERGY PROTECTION | RESIDENTIAL | 11/22/2013 | 22 |
| ENERGY PROTECTION | RESIDENTIAL | 11/25/2013 | 13 |
| ENERGY PROTECTION | RESIDENTIAL | 11/26/2013 | 2 |
| ENERGY PROTECTION | RESIDENTIAL | 12/2/2013 | 18 |
| ENERGY PROTECTION | RESIDENTIAL | 12/3/2013 | 16 |
| ENERGY PROTECTION | RESIDENTIAL | 12/4/2013 | 15 |
| ENERGY PROTECTION | RESIDENTIAL | 12/5/2013 | 13 |
| ENERGY PROTECTION | RESIDENTIAL | 12/6/2013 | 11 |
| ENERGY PROTECTION | RESIDENTIAL | 12/9/2013 | 4 |
| ENERGY PROTECTION | RESIDENTIAL | 12/10/2013 | 26 |
| ENERGY PROTECTION | RESIDENTIAL | 12/11/2013 | 2 |
| ENERGY PROTECTION | RESIDENTIAL | 12/12/2013 | 24 |
| ENERGY PROTECTION | RESIDENTIAL | 12/13/2013 | 8 |
| ENERGY PROTECTION | RESIDENTIAL | 12/16/2013 | 44 |
| ENERGY PROTECTION | RESIDENTIAL | 12/17/2013 | 43 |
| ENERGY PROTECTION | RESIDENTIAL | 12/18/2013 | 14 |
| ENERGY PROTECTION | RESIDENTIAL | 12/19/2013 | 33 |
| ENERGY PROTECTION | RESIDENTIAL | 12/26/2013 | 1 |
| | RESIDENTIAL | Total: | 1021 |
| | | Report Total: | 1089 |

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Report Date: 1/2/2014

Duke Energy Corporation
SC- Energy Protection Non Pay Disconnects
Non Pay Disconnect 7 Days Before or 7 Days After

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Pgm SCEPDisconnects.rep

| Disconnect Date | Service Type | Count |
|-----------------|----------------------|-----------|
| 10/1/2013 | RESIDENTIAL | 2 |
| 10/4/2013 | RESIDENTIAL | 1 |
| 10/7/2013 | RESIDENTIAL | 1 |
| 10/8/2013 | RESIDENTIAL | 2 |
| 10/9/2013 | RESIDENTIAL | 2 |
| 10/16/2013 | RESIDENTIAL | 1 |
| 10/17/2013 | RESIDENTIAL | 1 |
| 10/21/2013 | RESIDENTIAL | 2 |
| 10/23/2013 | RESIDENTIAL | 1 |
| 10/28/2013 | RESIDENTIAL | 2 |
| 10/29/2013 | RESIDENTIAL | 1 |
| 10/30/2013 | RESIDENTIAL | 1 |
| 10/31/2013 | RESIDENTIAL | 2 |
| 11/1/2013 | RESIDENTIAL | 1 |
| 11/5/2013 | RESIDENTIAL | 1 |
| 11/22/2013 | RESIDENTIAL | 3 |
| 11/30/2013 | RESIDENTIAL | 2 |
| 12/2/2013 | RESIDENTIAL | 2 |
| 12/5/2013 | RESIDENTIAL | 1 |
| 12/9/2013 | RESIDENTIAL | 1 |
| 12/11/2013 | RESIDENTIAL | 1 |
| 12/13/2013 | RESIDENTIAL | 1 |
| 12/18/2013 | RESIDENTIAL | 1 |
| 12/23/2013 | RESIDENTIAL | 1 |
| 12/26/2013 | RESIDENTIAL | 1 |
| Total | RESIDENTIAL | 35 |
| | Report Total: | 35 |

Rpt 3731034

**Duke Energy Corporation
SC- Non Pay Disconnects Reconnected**

Page 1

Report Date: 1/2/2014

Pgm SCDaysToReconnect.rep

| Service Type | Days to Reconnect | Count |
|---------------------|-------------------|--------------|
| Non Residential | 0 | 275 |
| Non Residential | 1 | 85 |
| Non Residential | 2 | 22 |
| Non Residential | 3 | 28 |
| Non Residential | 4 | 20 |
| Non Residential | 5 | 11 |
| Non Residential | 6 | 9 |
| Non Residential | 7 | 6 |
| Total | | 456 |
| Residential | 0 | 8780 |
| Residential | 1 | 1345 |
| Residential | 2 | 448 |
| Residential | 3 | 291 |
| Residential | 4 | 149 |
| Residential | 5 | 79 |
| Residential | 6 | 98 |
| Residential | 7 | 39 |
| Total | | 11229 |
| Report Total | | 11685 |